

 **handSIP**

**advanced
voice services**
in the **cloud**



Data Centers:

MIAMI

PARIS

MADRID

handSIP Services:

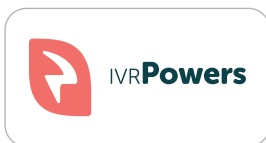
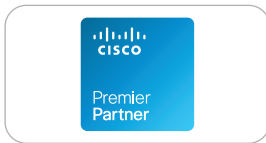
- VoIP Service (SIP Trunking)
- Virtual PBX
- Virtual Call Center
- Fax to Email / Email to Fax Services
- Push SMS
- Managed IVR



Value Voice Services in the Cloud

Customized and integrated services for your current infrastructure

Partners |



Data Centers |

MIAMI
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PARIS

VoIP SERVICE (SIP TRUNKING)

VoIP: Welcome to flexibility and cost savings

- National and international numbering
- Availability: Multi-carrier solutions with research and expert advice on the best solution for your needs
- A single business and technology partner that knows your company and your needs
- Smart Virtual Numbering

VIRTUAL PBX

The most complete virtual PBX available - NO initial investment required

- Incoming calls to IVR and DID/DDIs (ported or new)
- Voicemail, call recording, call history, and conference rooms
- Multi-language interface and user portal
- Pay per use concept

VIRTUAL CALL CENTER

Transform your users into call center agents

- Add call center functionality to your virtual PBX extensions
- Multiple routing queues with call recording
- Real-time panel that displays all Call Center activity, agent status, and active time information
- Full integration with all other Virtual PBX features, including IVR

FAX TO EMAIL / EMAIL TO FAX SERVICES

Affordable, easy to use online fax service for businesses of all sizes

- Send, receive, and manage faxes using your email client, web browser, or mobile device
- Secure web portal for managing users, groups, and faxes
- XML Module for application-based faxing
- Fax from any multi-function device (MFP/MFD)
- Port existing fax numbers and register new numbers
- Branding and customization available
- Solutions for service providers and distributors available

PUSH SMS

An advanced push SMS platform

- Supports SMS messaging via email, web portal, and web services
- Bulk SMS sending and multiple administration levels
- Scheduled SMS for campaigns
- Configure SMS blacklists and content filtering to prevent sending
- Design predefined or custom templates and reports on the sending/receiving activity
- Multi-carrier integration with SMS carriers and tailored integration with ERP or CRM
- Multi-language platform: English, French and Spanish

MANAGED IVR

A complete IVR solution for any business

- IVR in the Cloud with carrier-grade performance and exceptional scalability
- ASR and TTS: Supports more than 20 engines
- Voice XML and MRCP engines: migrate your current VoiceXML applications to the Cloud
- Monitoring and client tools, with the ability to acquire turnkey apps